

## LIMITED PRODUCT WARRANTY

SONY ELECTRONICS INC. ("Sony") warrants this Product against defects in material or workmanship, as follows:

A. Labor:		For a period of ninety (90) days from the date of purchase, Sony will, at no charge, repair this Product if determined by Sony to be lefective. After the warranty period, the Purchaser must pay all labor charges.			
B. Parts:	For a period of one	a period of one (1) year from the date of purchase Sony will, at no charge, supply new or rebuilt replacements for parts rmined by Sony to be defective. After the warranty period, the Purchaser must pay all parts charges.			
C. Exceptions:					
Storage Products	•				
PRODUCT MODEL SERIES		LIMITED WARRANTY COVERAGE PERIOD			
	x 1				
• DSR Recorder/Pl (Including MD Se		One (1) year One (1) year, except a) VTR Drum assembly, which is warranted for ninety (90) days, and b) DSR-85 VTR Drum Assembly, which is warranted for 1500 Drum rotation hours or ninety (90) days, whichever occurs first.			
• DNW Recorder/F	Player • Parts	One (1) year, except hybrid Hard Disk Drive which is warranty for five (5) years.			
• DVW Recorder/F		One (1) year, except DVW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. Full credit towards replacement provided during first 1,000 hours. Thereafter, credit towards replacement prorated as follows:			
		Credit = <u>Current Assy Price x (1,500 Hours - Actual Head Usage Hours)</u> 500 Hours			
MSW Recorder/Player     Parts		One (1) year, except MSW Rotary Upper Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. Full credit towards replacement provided during first 1,000 hours. Thereafter, credit towards replacement prorated as follows:			
		Credit = <u>Current Assy Price x (1,500 Hours - Actual Head Usage Hours)</u> 500 Hours			
HDW/BVW/PVW/UVW     Pa Recorder/Player		One (1) year, except Rotary Upper Drum Assembly and HDW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. Full credit towards replacement provided during first 500 hours. Thereafter, credit towards replacement prorated as follows:			
		Credit = <u>Current Assy Price x (1,500 Hours - Actual Head Usage Hours)</u> 1,000 Hours			
PDW Recorder/P     (SD Version)	Player • Labor	One (1) year, except the Optical Drive System which consists of the BRD-P1, BRD-P2 assemblies,			
(SD Version)	• Parts	optical laser block, loader and seek motor which are warranted for seven (7) years parts & labor. One (1) year			
PDW-F Recorder	r/Player • Labor	Two (2) years			
(HD Version)	Parts	Two (2) years			
		Product warranty inclusions:			
		Priority Depot service.			
		Periodic maintenance performed per manufacture specifications.			
		Software support including priority telephone support.			
		• Toll-free telephone technical support during normal business hours; 8:30 A.M8 P.M. EST except Sony			
		holidays.			
• PDW-70MD,75 N		Two (2) years			
Recorder/Player	• Parts	Two (2) years			
(HD Version)		• Priority Depot service.			
		Periodic maintenance performed per manufacture specifications.			
		Software support including priority telephone support.			
		• Toll-free telephone technical support during normal business hours; 8:30 A.M8 P.M. EST except Sony			
		holidays.			
• SRW Recorder/P	-	One (1) year			
	• Parts	One (1) year, except the Drum Assembly which is covered for 3,000 operating hours. Full credit towards replacement is provided for one (1) year or 1,500 hours whichever occurs first. Thereafter, credit towards replacement prorated as follows:			
		Credit = <u>Current Assy Price x (3,000 Hours - Actual Head Usage Hours)</u> 1,500 Hours			
• J/JH Series Comp	oact • Parts	One (1) year, except the VTR Drum assembly, which is warranted for ninety (90) days			



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GY Series DTF Data Tape Drive	• Parts	One (1) year, except Upper Drum Assembly, which is warranted for 2,000 operating hours or one (1) year, whichever occurs first. Full credit towards Upper Drum replacement provided during first 1,000 hours. Thereafter, credit towards replacement protect as follows:
		Credit = <u>Current Assy Price x (2,000 Hours -Actual Head Usage Hours)</u> 1,000 Hours
CSM Library	• Labor	One (1) year on-site
• SAIT (stand alone) and	• Labor	Three (3) years Three (3) years, exchange program included
<ul> <li>CSMADR Library Drives</li> <li>MAV Server</li> <li>STAS-10/SIU-80 FlexSys</li> </ul>	Parts     Parts	One (1) year, except Hard Disk Drive, which is warranted for five (5) years.
<ul> <li>VST/VSR/VSH</li> <li>Videostore</li> </ul>	• Parts	One (1) year, except Hard Disk Drive, which is warranted for five (5) years.
HVR Series VTR	<ul><li>Labor</li><li>Parts</li></ul>	One (1) year One (1) year with the exception of the drum assembly which is warranted for ninety (90) days
• DVO-1000MD	Labor	One (1) year
HDXchange System	• Labor	One (1) year
Camera Products		
PRODUCT MODEL SERIES	LIMITEI	WARRANTY COVERAGE PERIOD
BVP/DXC Camera	• Labor	One (1) year
	Parts	One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.
• RCP-D50/D51	Labor	One (1) year
DNW/DNV One-Piece	• Labor	One (1) year
Camcorder and Dockable Recorder	Parts	One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.
DSR Camcorder	• Labor	One (1) year
	• Parts	One (1) year, except a.) VTR Drum assembly, which is warranted for ninety (90) days and b.) Camcorder CCD Prism Block Assembly, which is warranted for two (2) years.
• BVW/BVV/DVW/ PVV/UVW/MSW One-Piece Camcorder and Dockable Recorder	<ul><li>Labor</li><li>Parts</li></ul>	One (1) year One (1) year, except a.) Camcorder Camera CCD Prism Block, which is warranted for two (2) years, and b.) Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. Full credit towards replacement provided during first 500 hours. Thereafter, credit towards replacement prorated as follows:
		Credit = <u>Current Assy Price x (1,000 Hours -Actual Head Usage Hours)</u> 500 Hours
HDC Camera and HDW One-Piece Camcorder	<ul><li>Labor</li><li>Parts</li></ul>	One (1) year One (1) year, except a.) CCD Prism Block, which is warranted for two (2) years as follows: Full credit towards replacement during the first twelve (12) months. Thereafter, credit towards replacement prorated as follows: Credit = <u>Current Assy Price x (Balance of Warranty Period Expressed in Months)</u> 12 Months
		and b.) HDW Camcorder Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. Full credit towards replacement provided during first 500 hours. Thereafter, credit towards replacement prorated as follows: Credit = <u>Current Assy Price x (1,000 Hours -Actual Head Usage Hours)</u> 500 Hours
CCB Series Camera	• Labor	Six (6) months
<ul> <li>EVI-300/400 Series</li> <li>FCB Series Color Camera Module</li> </ul>	• Parts	Six (6) months
<ul> <li>CCM, DFW, EVI-R, XCD Series Camera</li> <li>EVI-D/EVI-G Series Pan, Tilt, Zoom Color Camera</li> </ul>	• Labor	One (1) year
XC Series Camera	<ul><li> Labor</li><li> Parts</li></ul>	Three (3) years Three (3) years



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PDW Series Camera	Labor	One (1) year One (1) year except a) CCD Block which is warranted for two (2) years and b) the Optical Drive		
(SD Version)	• Parts			
		System which consists of the BRD-P1, BRD-P2 assemblies, optical laser block, loader and seek motor which are warranted for seven (7) years parts & labor.		
PDW-F Series Camera	. I shan	Two (2) years		
• PDw-F Series Camera (HD Version)	Labor	Two (2) years		
(HD Version)	• Parts	Product warranty inclusions:		
		Priority Depot service.		
		Periodic maintenance performed per manufacture specifications.		
		• Software support including priority telephone support.		
		• Toll-free telephone technical support during normal business hours; 8:30 A.M8 P.M. EST except Sony		
	x 1	holidays.		
HVR Series Camcorder	Labor	One (1) year		
	Parts	One (1) year with the exception of the drum assembly which is warranted for ninety (90) days.		
• BRC-300, BRC-H700	<ul> <li>Labor</li> </ul>	One (1) year		
	Parts	One (1) year, except the CCD Block which is warranted for two (2) years.		
• HDVF-20A,F700A,F9900	<ul> <li>Labor</li> </ul>	One (1) year		
HDVF-C30W,700W,				
730W				
PMW-EX1	<ul> <li>Labor</li> </ul>	One (1) year		
<b>Display Products</b>				
BRODUCT MODEL CONT				
PRODUCT MODEL SERIES	LIMITED	O WARRANTY COVERAGE PERIOD		
	x 1	T (2)		
PFM & FWD Series	Labor	Two (2) years		
Professional Plasma and	<ul> <li>Parts</li> </ul>	Two (2) years, except the panel, which is warranted against defect for one (1) year. Normal wear		
large (26" and larger)		(decreased brightness) and image retention (permanent imprint of stationary images on the plasma		
LCD Displays		display) are not covered.		
• BVM,BVMD,PVM,	• Labor	Two (2) years		
PVM/MD,RVP,VPH,	<ul> <li>Parts</li> </ul>	Two (2) years		
PGM, LMD181MD series,				
Monitor/Projector/				
DSC-1024HD		97 (A)		
<ul> <li>BVM-A Series</li> </ul>	<ul> <li>Labor</li> </ul>	Two (2) years		
	<ul> <li>Parts</li> </ul>	Two (2) years with the exception of the CRT which is warranted for one (1) year.		
<ul> <li>VPL-C/D/E/F/P Series</li> </ul>	<ul> <li>Labor</li> </ul>	Three (3) years except units purchased before March 2005 which were warranted for two (2) years.		
Front Projector Products	<ul> <li>Parts</li> </ul>	Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty		
		period and (b) units purchased before March 2005 which were warranted for two (2) years with the		
		exception the LMP series projector lamp which was warranted for ninety (90) days		
• VPL-VW100/P	<ul> <li>Labor</li> </ul>	Three (3) years		
	<ul> <li>Parts</li> </ul>	Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty		
		period		
• LMD-150,170W, 210,	• Labor	Five (5) years.		
230W, 230W/2 320W,	<ul> <li>Parts</li> </ul>	Five (5) years.		
MEUWX1				
• LMD-152,171W,172W,	• Labor	Three (3) years		
212,232W,322W,2050W,	<ul> <li>Parts</li> </ul>	Three (3) years		
2450W,9050				
• LMD-1420MD,1950MD,				
2140MD series, 2450MD,				
MEUWX2				
• SRX-R105,110, SRX-	Labor	One (1) year on-site.		
S105,110	<ul> <li>Parts</li> </ul>	One (1) year, except the LKR-X100 series projector lamp which is warranted for 90 days or 200 hours		
• LKRI-001,002,003,004		whichever occurs first.		
• LKR-LZ115, 117, 119,				
122, 140				
• VSP-NS7	<ul> <li>Labor</li> </ul>	Two (2) years		
	<ul> <li>Parts</li> </ul>	Two (2) years		
Printer Products				
		LIMITED WARRANTY COVERAGE PERIOD		
PRODUCT MODEL SERIES	LIMITED	) WARRANTY COVERAGE PERIOD		
PRODUCT MODEL SERIES     UP Series Printer	Parts	One (1) year, except a.) Thermal Head, which is warranted for ninety (90) days		



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	T 1	One (1) years	
• UP, UP-C series, UP-D	• Labor	One (1) year One (1) year, except a.) Thermal Head, which is warranted for ninety (90) days, and b.) UP-D70,	
series, UP-D75MD, UP-	• Parts	UP-D75, UP-D75MD, UP-D74XRD, UP-DR series and UP-CR series printer Thermal Head which is	
D74XRD		warranted for one (1) year or 10,000 prints, whichever occurs first.	
- UD D "MD" C"	- T 1		
• UP-D "MD" suffix	• Labor	One (1) year	
Printers, UP-D72XR			
UPX ID Printer System	<ul> <li>Labor</li> </ul>	One (1) year	
• UPD-77MD		Product warranty inclusion: One (1) year advanced product exchange.	
<ul> <li>UPD-F500 Digital Film</li> </ul>	<ul> <li>Labor</li> </ul>	One (1) year	
Imager, UPD-F550 Dual	<ul> <li>Parts</li> </ul>	One (1) with exception of thermal head which is warranted for 3yrs or 50K prints, whichever comes first	
Tray Film Imager			
• UPD-F500/M1		Product warranty inclusion: Four (4) years advanced product exchange.	
FilmStation			
• UPD-F500/M2		Product warranty inclusion: Five (5) years advanced product exchange.	
FilmStation			
• UPA-PC Series and UPA-	Labor	One (1) year	
PSPAC Picture Station			
Digital Photo Finishing			
System			
• UP-970AD, 990AD	<ul> <li>Labor</li> </ul>	One (1) year	
Other Products		• • • • •	
PRODUCT MODEL SERIES	LIMITED WARRANTY COVERAGE PERIOD		
• DMX-R100	<ul> <li>Labor</li> </ul>	One (1) year	
Digital Audio Mixer	-		
<ul> <li>Wired Microphone</li> </ul>	<ul> <li>Labor</li> </ul>	One (1) year	
• ES-7 / ES-3 Edit Station	• Parts	One (1) year, except ES-7 Hard Disk Drive, which is warranted for five (5) years.	
<ul> <li>DMW Series XPRI Editor</li> </ul>	Parts	One (1) year, except DMW-ST001/2 and OS Hard Disk Drive warranted for three (3) years.	
<ul> <li>LLC Learning Systems</li> </ul>	<ul> <li>Labor</li> </ul>	Two (2) years	
0,1	<ul> <li>Parts</li> </ul>	Two (2) years, except LL Control Console circuit boards, which are warranted for three (3) years.	
• PCS-1/11/ TL30/TL50/	<ul> <li>Labor</li> </ul>	One (1) year	
G50/70 Series/PCS-HG90			
Videoconference Systems			
FIU-710 Fingerprint ID	Parts	One (1) year on hardware only	
Unit	1 unto		
<ul> <li>FIUK-100 USB Serial</li> </ul>			
Cable			
<ul> <li>MVS-8000A, MVS-</li> </ul>	• Labor	Two (2) years	
8000G, DVS-9000	Parts	Two (2) years	
50000, 2 . 5 9000	- 1 4113	Product warranty inclusions:	
		<ul> <li>Next business day on-site priority response.</li> </ul>	
		<ul> <li>Periodic maintenance performed per manufacturer's specifications.</li> </ul>	
		<ul> <li>Software support including priority telephone support.</li> </ul>	
		<ul> <li>Toll-free telephone technical support 24/7/365</li> </ul>	
		• ron-nee telephone technical support 24/7/505	
• LMT-100	• Labor	One (1) year	
• DFS-800	-	One (1) year	
<ul> <li>DFS-800</li> </ul>	<ul> <li>Labor</li> </ul>		



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During the labor warranty period, to repair the Product, Purchaser will either return the defective Product, freight prepaid, or deliver it to a Sony Service Center or to a service facility authorized by Sony. The Product to be repaired is to be returned in either its original carton or a similar package affording an equal degree of protection. Sony will return the repaired Product freight prepaid to Purchaser. All freight costs associated with replacement of warranty parts after expiration of the original labor warranty period are the responsibility of the Purchaser. Sony field service and support at the Purchaser's location is available to Purchaser at Sony's prevailing per incident billable rates for such service subject to availability.

The limited warranty stated on this card is subject to all of the following terms and conditions.

#### TERMS AND CONDITIONS

1. NOTIFICATION OF CLAIMS: WARRANTY SERVICE: If Purchaser believes that the Product is defective in material or workmanship, then written notice with an explanation of the claim shall be given promptly by Purchaser to Sony but all claims for warranty service must be made within the warranty period. If after investigation Sony determines that the reported problem was not covered by the warranty, Purchaser shall pay Sony for the cost of investigating the problem at its then prevailing per incident billable rate. No repair or replacement of any Product or part thereof shall extend the warranty period as to the entire Product. The specific warranty on the repaired part only shall be in effect for a period of ninety (90) days following the repair or replacement of that part or the remaining period of the Product parts warranty, whichever is greater.

**2. EXCLUSIVE REMEDY: ACCEPTANCE:** Purchaser's exclusive remedy and Sony's sole obligation is to supply (or pay for) all labor necessary to repair any Product found to be defective within the warranty period and to supply, at no extra charge, new or rebuilt replacements for defective parts. If repair or replacement fails to remedy the defect, then, and only in such event, shall Sony refund to Purchaser the purchase price for such Product. Purchaser's failure to make a claim as provided in paragraph 1 above or continued use of the Product shall constitute an unqualified acceptance of such Product and a waiver by Purchaser of all claims thereto.

**3. EXCEPTIONS TO LIMITED WARRANTY:** Sony shall have no liability or obligation to Purchaser with respect to any Product requiring service during the warranty period which is subjected to any of the following: abuse, improper use: negligence, accident, modification, failure of the end-user to follow the operating procedures outlined in the user's manual, failure of the end-user to follow the maintenance procedures in the service manual for the Product where a schedule is specified for regular replacement or maintenance or cleaning of certain parts (based on usage) and the end-user has failed to follow such schedule; attempted repair by non-qualified personnel; operation of the Product outside of the published environmental and electrical parameters, or if such Product's original identification (trademark, serial number) markings have been defaced, altered, or removed. Sony excludes from warranty coverage Products sold AS IS and/or WITH ALL FAULTS and excludes used Products which have not been sold by Sony to the Purchaser. Warranty coverage is only valid within the continental United States, excluding Hawaii and territories. Sony also excludes from warranty coverage consumable items such as fuses and batteries.

All software and accompanying documentation furnished with, or as part of the Product is furnished "AS IS" (i.e., without any warranty of any kind), except where expressly provided otherwise in any documentation or license agreement furnished with the Product.

4. PROOF OF PURCHASE: The Purchaser's dated bill of sale must be retained as evidence of the date of purchase and to establish warranty eligibility.

**5. PRODUCT REGISTRATION:** Registration of any Product or of this limited warranty is voluntary; failure to register will not diminish any rights available under this warranty.

#### DISCLAIMER OF WARRANTY

EXCEPT FOR THE FOREGOING WARRANTIES, SONY HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY AND/OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY WARRANTY WITH REGARD TO ANY CLAIM OF INFRINGEMENT THAT MAY BE PROVIDED IN SECTION 2-312(3) OF THE UNIFORM COMMERCIAL CODE AND/OR IN ANY OTHER COMPARABLE STATE STATUTE. SONY HEREBY DISCLAIMS ANY REPRESENTATIONS OR WARRANTY THAT THE PRODUCT IS COMPATIBLE WITH ANY COMBINATION OF NON-SONY PRODUCTS PURCHASER MAY CHOOSE TO CONNECT TO THE PRODUCT.

#### LIMITATION OF LIABILITY

THE LIABILITY OF SONY, IF ANY, AND PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER, REGARDLESS OF THE LEGAL THEORY AND WHETHER ARISING IN TORT OR CONTRACT, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF THE PRODUCT WITH RESPECT TO WHICH SUCH CLAIM IS MADE. IN NO EVENT SHALL SONY BE LIABLE TO PURCHASER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO, COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS OR FOR ANY OTHER REASON WHATSOEVER.

For further information and the name of the nearest authorized Sony service facility contact:

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