



# Video Products Technical Bulletin 30-2016-102

DATE: **October 24, 2016**

SUBJECT: **MANUAL CORRECTION—IDENTIFICATION OF ERROR USING PC**

MODEL: ***PVM-X550***  
**PVM-X550**

**DESCRIPTION**

Correct the following manual as shown in Figure 1.  
*PVM-X550 Service Manual, 1<sup>st</sup> Edition*

SERIAL NO: **ALL**

*Italicized information in green applies to customers outside the United States.*

**NOTE:** Add the information in red.

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**SECTION 3 TROUBLESHOOTING**  
**3-1-1. IDENTIFICATION OF AN ERROR USING PC**

**Message when no image is displayed**

Message	Symptom	Remedy
≈		≈
FPGA BK/BT Config. Error	A start error occurs in FPGA of a BT board or BK board.  <i>Or the 12C communication error with the HN1 board occurs.</i>	Confirm the configuration system. (Refer to "Configuration system diagram of BK board" and "Configuration system diagram of BT board".)  <i>Confirm the I2C bus system diagram. (Refer to "I2C bus system diagram of BK board".)</i>

**Figure 1**

**NOTE:** Applies only to software V1.01 and higher. To confirm the version, refer to section 1-5-5. How to Find the Versions.