



Display

Broadcast Products Technical Bulletin 20-2008-145

DATE: **July 28, 2008**SUBJECT: **CONTROLLER OPERATION DISABLED**

MODEL: **BKM-15R**
BKM-15R/1

SERIAL NO:

BKM-15R	2,000,001–2,000,766
BKM-15R/1	2,000,767–2,001,502
	2,001,504–2,001,526
	2,001,528–2,001,570
	2,001,573–2,001,579
	2,001,583
	2,001,586–2,001,589
	2,001,591–2,001,593
	2,001,597
	2,001,599
	2,001,611–2,001,641
	2,001,643–2,001,646
	2,001,648
	2,001,654–2,001,657
	2,001,659–2,001,660

DESCRIPTION

When a BVM-A series monitor is connected to the BKM-15R controller, operation from the controller may be disabled on occasion or after many hours of operation.

To correct the symptom, have FPGA data on the HC board upgraded by Sony.

CONTACT INFORMATION

Contact your Sony regional service center to arrange for upgrade of FPGA data, which requires specialized skills and equipment. The following document lists all contact telephone numbers:

Technical Bulletin 00-1999-000

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