

WORLDWIDE TECHNICAL BULLETINS FOR BROADCAST AND PROFESSIONAL PRODUCTS

Video Products Technical Bulletin 30-2017-022

SUBJECT: SPLASH SCREEN REMAINS DISPLAYED AT

DATE: March 13, 2017

MODEL:	BVM-E171
	BVM-E251

SERIAL NO: ALL

DESCRIPTION

At power-on, the splash screen may remain displayed for over two minutes, and the monitor does not start normally. (See Figure 1.)

POWER-ON AND MONITOR DOES NOT START



Figure 1

This symptom occurs if the connector between the BA and BC boards is floating and not connected properly.

MODIFICATION PROCEDURE

1. Remove the rear cabinet of the monitor.

NOTE: Refer to the service manual.

2. Visually inspect CN6000 and CN6001 on the BC board. (See Figure 2.)



DPMO17-003



3. Confirm that the connector is seated and connected completely. (See Figure 3.)

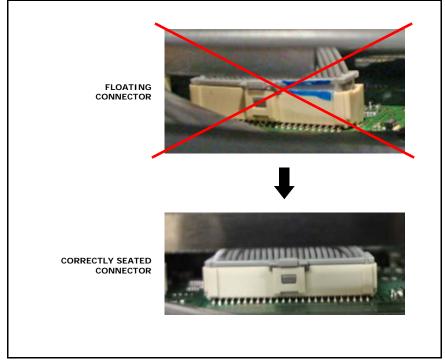


Figure 3

- 4. Reinstall the rear cabinet.
- 5. Power-on the monitor, and confirm that it starts normally.

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