SONY

Display

Date: September 22, 1997

Broadcast Products Technical Bulletin 1997-120

Technical Bulletins for Business and Professional Products for North, Central, and South America

Subject: USER'S MAINTENANCE PASSWORD

Model: BVM-14E1U/14E5U/14F1U/14F5U BVM-20E1U/20F1U

Serial No: ALL

DESCRIPTION

If certain items in the maintenance menu are inadvertently readjusted, they cannot be restored. To prevent this from occurring, a user's maintenance password (1111) is now available as part of the V1.21 upgrade.

WARNING:

- This information is intended for experienced maintenance personnel only.
- Sony reserves the right to void the warranty if the monitor is damaged as a result of changing maintenance settings.
- Certain settings in the maintenance menu are *not* to be changed for any reason. These include all settings on menu pages:

BK BOARD (5/7) BK BOARD (6/7)

 Before changing any maintenance settings, download the system data to a PCMCIA (memory) card (e.g., BKM-12Y/US).

Downloading System Data to Memory Card

NOTE: To copy system data from the monitor to a memory card, use FORMAT Menu to format the memory card before copying the system data. Do not use a memory card which has BVMOS or other memory card data, because no data other than SYSTEM DATA can reside on one memory card.

To download system data settings from monitor to memory card:

- 1. Insert memory card to memory card slot.
- 2. From MENU, select MAINTENANCE.
- 3. Enter password.
- 4. Select SYSTEM menu.
- 5. Select MEMORY CARD.
- 6. Select BACK UP SYSTEM DATA.

- 7. When backup is finished (after approximately 5 to 8 minutes), the monitor will display the previous menu.
- 8. Remove the memory card from memory card slot.

Reloading System Data to Monitor

To reload maintenance settings from memory card to monitor:

- 1. Insert memory card to memory card slot.
- 2. From MENU, select MAINTENANCE.
- 3. Enter password.
- 4. Select SYSTEM menu.
- 5. Select MEMORY CARD.
- 6. Select LOAD SYSTEM DATA.
- 7. Select MODEL and S/N. (The monitor will display the model and S/N. Select the one for which you wish to reload system data.)
- 8. Confirm the reload. When reloading is finished (after approximately 5 to 8 minutes), the monitor will turn OFF and ON automatically.
- 9. Remove memory card from memory card slot.

Setting Up User's Maintenance Password

- 1. Select MAINTENANCE menu.
- 2. The PASSWORD ENTRY menu is displayed.
- 3. Enter "1111".

NOTE: "1111" is a temporary value only and can be changed. To change the user's maintenance password:

- 1. Enter former password to enter the maintenance menu.
- 2. Select SYSTEM menu.
- 3. Select CHANGE PASSWORD menu.
- 4. Enter a new password *twice* to change the password.

DPMO97-009

San Jose, California 95134

Page 1 of 1