



Video Products Technical Bulletin 30-2017-007

DATE: February 20, 2017

SUBJECT: **SPLASH SCREEN REMAINS DISPLAYED AFTER POWER-ON; NOTE WHEN REASSEMBLING MONITOR**

MODEL: **BVM-E171
BVM-E251**

SERIAL NO: **ALL**

DESCRIPTION

If the connector between the BA and BC boards is floating and not connected properly after reassembling the monitor, the splash screen may remain displayed after power-on. As a result, the monitor will not start normally.

When reassembling the monitor, confirm that the connector is seated and connected completely before closing the rear cabinet. (See Figure 1.)

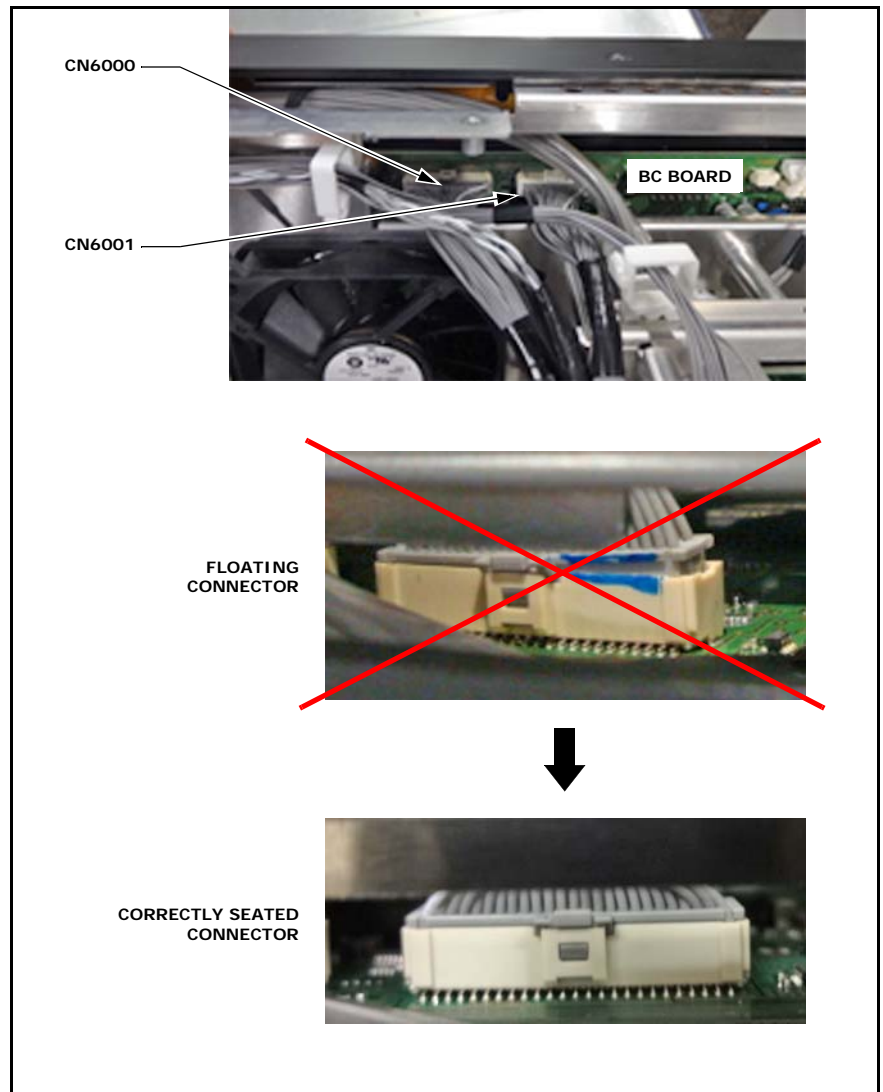


Figure 1

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