



## Video Products Technical Bulletin 30-2014-201

DATE: **October 6, 2014**SUBJECT: **3D IMAGE NOT INDICATED CORRECTLY WITH  
AUTO2 SETTING**

MODEL: **LMD-2451MT**  
***LMD-2451TC***  
**LMD-3251MT**  
**LMD-3251ST**  
***LMD-3251TC***

SERIAL NO:

LMD-2451MT	3,100,001 and Higher
<i>LMD-2451TC</i>	<i>5,100,001 and Higher</i>
LMD-3251MT	3,000,001 and Higher
	3,100,001 and Higher
LMD-3251ST	3,000,001 and Higher
	3,100,001 and Higher
<i>LMD-3251TC</i>	<i>5,000,001 and Higher</i>
	<i>5,100,001 and Higher</i>

*Italicized information in green applies to  
customers outside the United States.*

### DESCRIPTION

The 3D image for 3G-SDI may not be indicated correctly under the following conditions:

- BKM-250TG/TGM is installed in option port A.
- The 3D signal format is set to Auto2.
- A 3D image with 3G Level-B type is used as input 1 of option A.
- The 3D image is switched to another input and then switched back to input 1 of option A.

For instance, no image is displayed and "No Sync" appears on the OSD menu, or the image is displayed in 2D. Other display symptoms may occur.

### COUNTERMEASURE

1. Remove BKM-250TG/TGM from option port A.
2. Install BKM-250TG/TGM to option port B.

### CONFIRMATION

Confirm that BKM-250TG/TGM is recognized as installed to option port B in the OSD menu.

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