

WORLDWIDE TECHNICAL BULLETINS FOR BROADCAST AND PROFESSIONAL PRODUCTS

## Broadcast Products Technical Bulletin 20-2008-144

Display

DATE: July 28, 2008

SUBJECT: NOISE WITH HD-SDI INPUT OR HIGH CHROMA SIGNAL; PICTURE JUMPS VERTICALLY AT SIGNAL SWITCHING

MODEL: BKM-62HS

SERIAL NO:

BKM-62HS 2,000,001-2,002,152

2,002,154–2,002,166 2,002,168–2,002,170 2,002,173–2,002,271 2,002,273–2,002,293 2,002,295–2,002,302 2,002,304–2,002,311 2,002,313–2,002,368

2,002,370-2,002,376

## **DESCRIPTION**

When the BKM-62HS option is installed in a BVM-A series unit, the following symptoms may occur:

- Noise may appear if the aperture is turned on while HD-SDI is input.
- Noise may appear at the boundaries of different colors if the chroma signal of the input signal is excessively high.
- The picture may jump vertically when input signals are switched with the router.

To correct the symptoms, have FPGA software upgraded by Sony.

## CONTACT INFORMATION

Contact your Sony regional service center to arrange for upgrade of FPGA software, which requires specialized skills and equipment. The following document lists all contact telephone numbers:

Technical Bulletin 00-1999-000

DPMO07-005, DPMO06-069